



# 國泰世華銀行胡志明市分行

Cathay United Bank - Ho Chi Minh City Branch

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## 2025 HUNG KINGS' COMMEMORATION DAY HOLIDAY ANNOUNCEMENT

Dear Valued Customers,

Cathay United Bank – Ho Chi Minh City Branch (“**CUBHCM**”) sincerely thanks for your trust and for banking with us over the years.

In order to help our customers proactively manage transactions and using banking services, CUBHCM respectfully inform you of our holiday schedule for 2025 Hung Kings' Commemoration Day, as follows:

- **Monday (7<sup>th</sup> April, 2025): Hung Kings' Commemoration Day (Day Off)**
- **Tuesday (8<sup>th</sup> April, 2025): Working normally**

During Hung Kings' Commemoration day, some products and services of CUBHCM will be TEMPORARILY INTERRUPTED. However, certain products and services will still be AVAILABLE during the holiday season. If you have any questions about using CUBHCM's products and services, please contact us as follows:

- **Corporate Banking Customer:**
  - For any concern or feedback on opening and use of account or payment services, during Hung Kings' Commemoration day, please contact the Hotline at **028 3825 8768** and press **1** to leave a voice message, we will receive this message and start to handle on the next working day.
- **Consumer Banking Customer:**
  - CUB Vietnam application still operates normally and serves you throughout Hung Kings' Commemoration day.
  - The Customer Service Center will not accept calls during Hung Kings' Commemoration day. Please contact the Hotline at **028 3622 6836** on the working day(s) after the holiday. If you need support, you can send an email to: [contact.CUB@vn.cathaybk.com](mailto:contact.CUB@vn.cathaybk.com), and we will assist you on the next working day.

CUBHCM wish You and Your family a happy Hung Kings' Commemoration day!

Best regards,

Cathay United Bank – Ho Chi Minh City Branch



**CHOU PIN HUI**  
Trưởng Phòng  
Phòng Vận Hành